# Alaska Food Hub: Vendor Getting Started Guide

# 1 Attend an in-person for a Training if possible

Dates and walk-in office hours will be announced: http://www.alaskafoodhub.org/producer-education-opportunities/

### 2 Complete Producer Check List

There are several pieces of information we need from you to get started. Please visit our check list online and try to complete as much as you can prior to the training. The most important part is reviewing and signing the Alaska Food Hub Manual. We will have copies at the trainings as well.

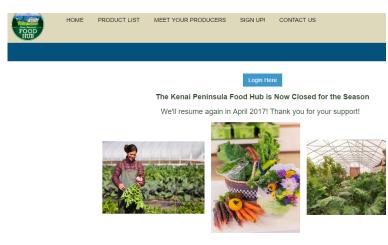
NOTE: Your Vendor Payment checks will be written out to your Business/Farm Name (on the W9) unless you indicate otherwise.

http://www.alaskafoodhub.org/producer-check-list/

# 3 Sign-up on Food Hub Marketplace

Visit our Online Marketplace website and click SIGN-UP (located in top menu)

http://alaskafoodhub.localfoodmarketplace.com/



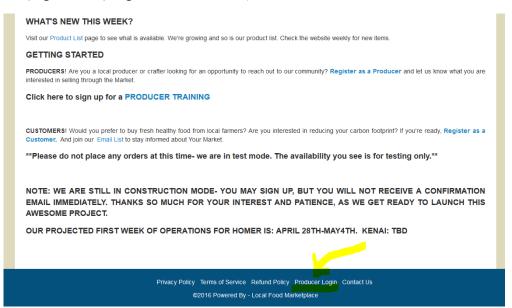
### 4 Email info@alaskafoodhub.org afterwards

Our Online Marketplace software will generate an email to set up your password, as a customer.

After you are set up, email info@alaskafoodhub.org – she will convert your customer account into a PRODUCER account so you can access a variety of training materials to review for "homework."

#### **5** Complete ALL Online Training Videos

After receiving your login information, return to the Online Marketplace and login (at the bottom of the page; the top login is for customers):



Once logged in, go to the QUESTION MARK on the right side of the screen:

	PRODUCER & amp; AD	PRODUCER & ADMIN SITE		
	Producersl Remember	ProducersI Remember customers can start ordering on Friday at 12pm.		
Kenai Peninsula Food Hub		Please update your products by then! You can always add more after this time, but be sure to alter your quantities if you are set up for auto-fill, by this time.		
	If you have any question	If you have any questions, please contact info@kenaifoodhub.com or 907-235-4068 ex 23		
shboard: Kenai Peninsula Food Hub				
Period Info Ordering: OPEN til Mon, June 26, 10pm	Period Orders ()	Period Revenue \$0.00	Yearly Revenue \$148.00	
is Period Deliveries				
smer dering: OPEN til Mon, June 26, 10pm stibuton: Wed, June 28 ders: 0	Soldotna Ordering: OPEN til Mon, June 26, Distribution: Wed, June 28 Orders: 0	10pm		
		Local Food Markelplace © 2017		

This will take you to a menu of training materials and videos.

Clicking on each tab, Producer Guide: Home and Producer Videos, will open a variety of information.

	MARKETPLACE		
GROW Welcome To GROW! 1. Logging In & The Dashboard 2. Settings 3. Products 4. Orders & Pick Lists 5. Reports & Labels	Producer Guide We are excited that you have decided to sell your produ Once you have logged in, you can also click the red que Search here or use the Table of Contents tree o		
Producer Guide: Home (OLD)			
Producer Videos (OLD)			

Please review all tabs and try doing what you've just learned (but be sure to unlist products if you don't have them for sale). This area will be a great resource to come back to with questions.

#### **6** Begin setting up your Producer Page and Products

This will take some time at first, but we've already loaded quite a number of products to make this step easier. Initial set-up may take 1-3 hours. After this, your weekly updates should only take about 15-20 minutes.

#### 7 Questions?

Try and find and answer in the Producer Training Manual and Videos. If you still are having trouble, email <a href="mailto:robbi@inletkeeper.org">robbi@inletkeeper.org</a> to set up some time to talk, via phone.

Anchorage folks, contact Kyla Byers at arcticharvest@outlook.com

Thank you all for your patience as we enter our Second Season. There's bound to be some bumps, tweaks, failures, and successes- we're always looking to improve. We are committed to communication, transparency, and most importantly, supporting our **LOCAL PRODUCERS!** 

If you have any questions or concerns, please feel free to call or email anytime. Given that the Coordinator positions are either part-time (Robbi, Kyla) or voluntarywe'll do our best to address any issues in a timely manner.

Robbi Mixon – 907-235-4068 (ext 23) www.kenaifoodhub.org